

Warranty Claim Form

Company Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Contact: _____ Phone: _____

Email: _____ PO Number: _____

Invoice Number: _____ Homeowner: _____

Address where the product is installed: _____

Please describe in detail the nature of the claim: _____

Date of Installation _____ Date Door Finished _____

Exact Install Door Slab Size Height: _____ Width: _____

Date shipment received from GlassCraft _____

Was door or entryway factory finished or field-finished? Factory Finished Field Finished

If field finish:

Type or brand of finish used _____

Number of coats of finish applied _____

Was Finish applied to edges, top and bottom edge of door?

Edges: Y or N

Top: Y or N

Bottom: Y or N

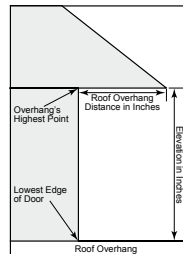
Has the door had maintenance and/or refinished? Y or N Maintenance/Refinish Dates: _____

Description of maintenance/refinish: _____

Overhang

Roof Overhang Distance in Inches: _____

Elevation in Inches: _____



Other Required Information

GlassCraft requires digital photos in order to process warranty claims. When submitting your warranty claim request please supply a picture of the elevation and at least one picture showing the defect. This help speed up the processing of your claim. All other claims do not require photos. Please email this Warranty Form to warranty@glasscraft.com.

Use the box below for additional comments: _____

NOTE: Submission of this form does not guarantee an warranty will be approved. The data provided will be reviewed by our Customer Service Department and you will be contacted regarding the status of this request.